

independent health customer service

independent health customer service plays a crucial role in providing support and assistance to members navigating their healthcare plans. As a key component of Independent Health's commitment to quality care, customer service ensures that policyholders receive timely and accurate information, resolve concerns efficiently, and make informed decisions about their health coverage. This article explores the various aspects of Independent Health customer service, including how to contact support, the types of assistance available, and tips for maximizing the benefits of your health plan. Additionally, it covers common challenges faced by members and how customer service addresses them. Whether you are new to Independent Health or seeking to optimize your experience, understanding customer service resources can significantly enhance your satisfaction and health outcomes. The following sections will provide a detailed overview of Independent Health customer service operations, communication channels, member support services, and frequently asked questions.

- Contacting Independent Health Customer Service
- Services Offered by Independent Health Customer Service
- How to Prepare for a Customer Service Interaction
- Common Issues Addressed by Independent Health Customer Service
- Additional Resources for Independent Health Members

Contacting Independent Health Customer Service

Independent Health customer service is accessible through multiple channels to accommodate the diverse needs of its members. Efficient communication is vital to promptly address inquiries related to health plans, claims, coverage, and benefits. Members can reach customer service via phone, email, or through the official member portal. Understanding the appropriate contact methods ensures faster resolution and a more streamlined experience.

Phone Support

Phone support remains the primary and most direct means of contacting Independent Health customer service. Representatives are trained to handle a wide range of questions, including eligibility verification, billing inquiries, and claims status. Members are encouraged to have their policy number and personal information ready to expedite the process. Call centers

typically operate during standard business hours, with some extended support available for urgent matters.

Online Member Portal

The Independent Health online member portal provides a convenient platform for managing health insurance needs. Through the portal, members can view plan details, submit claims, check claim status, and update personal information. The portal also features messaging capabilities that connect members directly with customer service representatives, allowing for asynchronous communication and documented correspondence.

Email and Written Correspondence

For non-urgent inquiries, members may contact Independent Health customer service via email or written correspondence. This method is useful for detailed questions or when documentation needs to be submitted. Response times vary depending on the nature of the inquiry, but the customer service team strives to provide timely and thorough replies.

Services Offered by Independent Health Customer Service

Independent Health customer service offers a robust suite of services designed to support members throughout their healthcare journey. These services extend beyond basic inquiries to include personalized assistance, guidance on plan benefits, and help with navigating complex healthcare systems. The goal is to empower members with the information and resources needed to make the most of their health insurance coverage.

Benefits Explanation and Plan Guidance

One of the primary services provided is detailed explanations of plan benefits and coverage options. Customer service representatives help members understand their policy terms, deductibles, copayments, and network restrictions. This guidance ensures that members can make informed decisions about providers, treatments, and preventive care services.

Claims Assistance

Independent Health customer service supports members in filing claims correctly and resolving issues related to claim denials or delays. Representatives can verify claim status, clarify reasons for claim processing outcomes, and provide instructions for appeals if necessary. This service

reduces confusion and helps expedite reimbursement or coverage decisions.

Provider Network Support

Members often require assistance identifying in-network providers or specialists covered under their plan. Customer service teams maintain updated directories and can recommend providers based on member location and needs. This service minimizes out-of-network charges and facilitates continuity of care.

Prescription Coverage Information

Assistance with prescription drug coverage is another key service area. Customer service can provide formulary information, explain prior authorization requirements, and help members understand their medication benefits. This ensures cost-effective access to necessary prescriptions.

How to Prepare for a Customer Service Interaction

Preparing adequately before contacting Independent Health customer service can enhance the efficiency and effectiveness of the interaction. Being organized and informed helps both the member and the representative address issues promptly and accurately.

Gather Relevant Documentation

Members should collect all pertinent documents, such as insurance cards, policy numbers, explanation of benefits (EOB) statements, and any correspondence related to the inquiry. Having this information readily available reduces the need for follow-up calls and accelerates resolution.

Write Down Specific Questions or Concerns

Clearly articulating the purpose of the call or message is essential. Preparing a list of specific questions or concerns ensures that all topics are covered during the interaction. This approach prevents overlooking important details and maximizes the value of the customer service engagement.

Choose the Best Contact Method

Depending on the urgency and complexity of the issue, members should select

the appropriate communication channel. Phone calls are best for immediate assistance, while the online portal or email may be preferable for non-urgent or document-heavy inquiries.

Common Issues Addressed by Independent Health Customer Service

Independent Health customer service frequently handles a variety of member concerns that can impact satisfaction and care quality. Being aware of these common issues can help members anticipate potential challenges and seek assistance proactively.

Billing and Payment Questions

Billing discrepancies, payment plan options, and premium clarifications are common topics. Customer service representatives work to resolve billing errors, explain charges, and coordinate payment arrangements when necessary.

Coverage and Eligibility Verification

Members often need confirmation of coverage for specific treatments or services. Customer service provides eligibility verification to ensure that members receive covered care without unexpected out-of-pocket costs.

Claims Denials and Appeals

When claims are denied, customer service assists members in understanding the reasons and guides them through the appeals process. This support is crucial for ensuring that legitimate claims are reviewed and reimbursed appropriately.

Plan Changes and Renewals

During open enrollment or plan renewal periods, members may seek assistance with selecting new plans or understanding changes to existing ones. Customer service provides detailed comparisons and helps facilitate smooth transitions.

Additional Resources for Independent Health

Members

Beyond direct customer service, Independent Health offers a range of supplementary resources designed to support member health and wellness. These tools complement personalized service and provide valuable information for managing healthcare effectively.

Wellness Programs

Independent Health provides wellness programs aimed at promoting healthy lifestyles and preventive care. Members can access resources on nutrition, fitness, stress management, and chronic disease management through these initiatives.

Educational Materials

Comprehensive educational materials covering topics such as health insurance basics, common medical conditions, and treatment options are available to members. These resources empower members to make informed health decisions.

Mobile App Support

The Independent Health mobile app offers convenient access to plan information, claims tracking, and customer service features. This technology enhances member engagement and facilitates on-the-go management of health insurance needs.

Community and Online Forums

Members can participate in community forums and online support groups facilitated by Independent Health. These platforms encourage sharing experiences, advice, and support among members, fostering a sense of community and collective knowledge.

- Phone support
- Online member portal
- Email correspondence
- Benefits explanation
- Claims assistance
- Provider network support

- Prescription coverage information

Frequently Asked Questions

How can I contact Independent Health customer service?

You can contact Independent Health customer service by calling their main phone number at 1-800-501-3439, or by visiting their official website to access live chat and email support options.

What are the Independent Health customer service hours?

Independent Health customer service is typically available Monday through Friday from 8:00 AM to 6:00 PM EST. Hours may vary during holidays, so it's best to check their website for the most current information.

Can Independent Health customer service help with claims and billing questions?

Yes, Independent Health customer service representatives can assist you with questions related to claims, billing, payments, and coverage details to help you understand your health plan benefits.

Is there an online portal for Independent Health members to manage their accounts?

Yes, Independent Health offers a secure online member portal where customers can view their claims, check coverage, update personal information, and communicate with customer service.

How do I file a complaint or appeal through Independent Health customer service?

To file a complaint or appeal, you can contact Independent Health customer service directly via phone or through their website. They provide detailed instructions and support to guide you through the process.

Additional Resources

1. *Mastering Independent Health Customer Service Excellence*

This book offers a comprehensive guide to delivering exceptional customer service in the independent health sector. It covers best practices, communication strategies, and problem-solving techniques tailored to the unique needs of health insurance customers. Readers will gain insights on building trust and improving customer satisfaction through personalized service.

2. Effective Communication in Health Insurance Customer Support

Focused on enhancing communication skills, this book explores how customer service representatives can better engage with independent health clients. It includes practical tips on active listening, empathy, and clear information delivery. The book also addresses handling difficult conversations and managing expectations in a health insurance context.

3. Building Customer Loyalty in Independent Health Services

This title delves into strategies for fostering long-term loyalty among independent health insurance customers. It discusses the importance of transparency, responsiveness, and value-added services. Readers will learn how to create memorable customer experiences that encourage retention and referrals.

4. Technology and Tools for Independent Health Customer Service

This book examines the latest technological advancements that streamline customer service operations in the independent health industry. Topics include CRM systems, automated support solutions, and data analytics for improving customer interactions. It serves as a practical resource for integrating technology to enhance service quality.

5. Handling Complaints and Conflict in Health Insurance Customer Care

Addressing one of the most challenging aspects of customer service, this book provides techniques for effectively managing complaints and resolving conflicts. It outlines step-by-step approaches to de-escalate tense situations and turn dissatisfied customers into loyal advocates. The content is specifically geared towards independent health insurance providers.

6. The Role of Emotional Intelligence in Health Customer Service

This book explores how emotional intelligence can transform customer service experiences in the independent health sector. It highlights key emotional skills such as empathy, self-awareness, and emotional regulation. Practical exercises and case studies illustrate how these skills improve interactions and customer satisfaction.

7. Training and Development for Independent Health Customer Service Teams

Aimed at managers and trainers, this book provides frameworks for developing high-performing customer service teams in independent health organizations. It covers recruitment, onboarding, continuous learning, and performance evaluation. The book emphasizes creating a customer-centric culture that drives success.

8. Legal and Ethical Considerations in Health Insurance Customer Service

This title addresses the complex legal and ethical issues faced by customer

service professionals in the independent health insurance industry. It covers privacy laws, compliance requirements, and ethical decision-making. Readers will better understand how to navigate these challenges while maintaining excellent service standards.

9. *Personalizing Customer Service in Independent Health Insurance*

This book focuses on the importance of personalization in customer interactions to meet the diverse needs of independent health insurance clients. It provides strategies for tailoring communication, benefits explanations, and support based on individual customer profiles. The result is enhanced customer engagement and satisfaction.

[Independent Health Customer Service](#)

Find other PDF articles:

<https://staging.devenscommunity.com/archive-library-102/Book?docid=txW96-6067&title=bee-life-cycle-diagram.pdf>

independent health customer service: *Consumer Affairs and Customer Care* Sri Ram Khanna, Savita Hanspal, 2020-09-21 The subject of this book explains the social framework of consumer rights and legal framework of protecting consumer rights that has evolved in India over the last three decades. It also explains the momentous changes in Indian consumer markets over this period as a result of economic liberalisation and provides an understanding of the problems consumers face in markets and the consumer detriment there from. It analyses the buying behavior of consumers as well as the phenomena of consumer complaints and the processes and systems to address them. The development of the consumer jurisprudence in settling consumer disputes in consumer courts under the Consumers Protection Act of 1986 and 2019 is examined in detail. Leading cases are used to explain important concepts. It also addresses the role played by quality and standardization in the market place and the roles of different agencies in establishing product and service standards. The student should be able to comprehend the business firms' interface with consumers and the consumer related regulatory and business environment for major consumer industries of India.

independent health customer service: *Hearings on Health Care Reform* United States. Congress. House. Committee on Education and Labor. Subcommittee on Labor-Management Relations, 1995

independent health customer service: *Hearings on Health Care Reform* United States. Congress. House. Committee on Education and Labor, United States. Congress. House. Committee on Education and Labor. Subcommittee on Human Resources, 1994

independent health customer service: *A Handbook for Wellbeing Policy-making* Paul Frijters, Christian Krekel, 2021 This volume studies what would happen if subjective wellbeing were to be the only policy metric that government cares about and whether policy priorities would fundamentally change.

independent health customer service: *Innovation in Public Sector Services* Paul Windrum, Per M. Koch, 2008-01-01 This is a timely and important contribution on innovation processes within the public sector. Departing from the myth of private equal to entrepreneurial, public equal to bureaucratic paralysis, it offers precious insights into public sector learning, entrepreneurship, of course inertias, and also the trade-offs involved in different management

philosophies and performance evaluation methods. It is a rare example of political economy done right. Giovanni Dosi, Sant Anna School of Advanced Studies, Pisa Innovation and entrepreneurship have become the cornerstones for economic growth, jobs and competitiveness in the global economy. However, the burden for generating an innovative economy has fallen on the private sector. Scholars have been remarkably taciturn concerning the role for innovation and entrepreneurship in the public sector has remained strikingly invisible. No more. In *Innovation in Public Sector Services*, the authors assemble a team of leading international scholars in a path breaking study to identify the potential for the public sector in contributing to innovation and entrepreneurship. In particular, the volume introduces an insightful new analytical framework that lays the foundations for transforming a sleepy public sector into a dynamic, innovative and highly effective partner for leadership and change in the global era. Scholars, policy makers and business leaders who think that the public sector is condemned to being a hindrance to innovation and entrepreneurship rather than a leader championing change and competitiveness in a global economy would be well advised to read this important new book. David B. Audretsch, Indiana University, Bloomington, US and WHU, Germany This groundbreaking book provides new key insights and opens up an important research agenda. The book develops a new taxonomy of the different types of innovation found in public sector services, and investigates the key features and drivers of public sector entrepreneurship. The book contains new statistical studies and a set of six international case studies in health and social services. The research shows that public sector organisations are important innovators in their own right. Economic growth and social development depend on efficient public sector organisations that deliver high quality services, are effectively organised, and have excellent interactions with the private sector, NGOs and citizens. Public sector innovation is complex, invariably involving changes in services, organisational structures, and managerial practices. Essential to successful innovation are the policy entrepreneurs and service entrepreneurs who develop, organise and manage new innovations. This book provides key lessons for these public sector entrepreneurs. *Innovation in Public Sector Services* fills a fundamental gap; explaining the dynamics of innovation and entrepreneurship in public sector services and is of great importance for researchers, academics and students interested in innovation, entrepreneurship and strategy management. It provides a stimulating read for anyone working or interested in health and social services.

independent health customer service: *Hearing on Health Care Reform and the Existing Long-term Care Network* United States. Congress. House. Committee on Education and Labor. Subcommittee on Human Resources, 1994

independent health customer service: Guide to Federal Employees Health Benefits Plans for Certain Temporary Employees , 2001

independent health customer service: The ... Guide to Federal Employees Health Benefits Plans for TCC and Former Spouse Enrollees , 2001

independent health customer service: *Official Gazette of the United States Patent and Trademark Office* , 2000

independent health customer service: *Hearing on H.R. 1415, the Patient Access to Responsible Care Act (PARCA)* United States. Congress. House. Committee on Education and the Workforce. Subcommittee on Employer-Employee Relations, 1998

independent health customer service: Sale of Standard Silver Dollars Held by the Treasury United States Congress. House. Banking and Currency Committee, 1966

independent health customer service: Guide to Federal Employees Health Benefits Plans for Individuals Receiving Compensation from the Office of Workers' Compensation Programs (OWCP). , 2001

independent health customer service: *Encyclopedia of Forensic and Legal Medicine* , 2015-09-29 *Encyclopedia of Forensic and Legal Medicine*, Volumes 1-4, Second Edition is a pioneering four volume encyclopedia compiled by an international team of forensic specialists who explore the relationship between law, medicine, and science in the study of forensics. This important

work includes over three hundred state-of-the-art chapters, with articles covering crime-solving techniques such as autopsies, ballistics, fingerprinting, hair and fiber analysis, and the sophisticated procedures associated with terrorism investigations, forensic chemistry, DNA, and immunoassays. Available online, and in four printed volumes, the encyclopedia is an essential reference for any practitioner in a forensic, medical, healthcare, legal, judicial, or investigative field looking for easily accessible and authoritative overviews on a wide range of topics. Chapters have been arranged in alphabetical order, and are written in a clear-and-concise manner, with definitions provided in the case of obscure terms and information supplemented with pictures, tables, and diagrams. Each topic includes cross-referencing to related articles and case studies where further explanation is required, along with references to external sources for further reading. Brings together all appropriate aspects of forensic medicine and legal medicine Contains color figures, sample forms, and other materials that the reader can adapt for their own practice Also available in an on-line version which provides numerous additional reference and research tools, additional multimedia, and powerful search functions Each topic includes cross-referencing to related articles and case studies where further explanation is required, along with references to external sources for further reading

independent health customer service: Occupational Health Services Tee L. Guidotti, 2013 Workers and their families, employers, and society as a whole benefit when providers deliver the best quality of care to injured workers and when they know how to provide effective services for both prevention and fitness for duty and understand why, instead of just following regulations. Designed for professionals who deliver, manage, and hold oversight responsibility for occupational health in an organization or in the community, Occupational Health Services guides the busy practitioner and clinic manager in setting up, running, and improving healthcare services for the prevention, diagnosis, treatment, and occupational management of work-related health issues. The text covers: an overview of occupational health care in the US and Canada: how it is organized, who pays for what, how it is regulated, and how workers' compensation works how occupational health services are managed in practice, whether within a company, as a global network, in a hospital or medical group practice, as a free-standing clinic, or following other models management of core services, including recordkeeping, marketing, service delivery options, staff recruitment and evaluation, and program evaluation depth and detail on specific services, including clinical service delivery for injured workers, periodic health surveillance, impairment assessment, fitness for duty, alcohol and drug testing, employee assistance, mental health, health promotion, emergency management, global health management, and medico-legal services. This highly focused and relevant combined handbook and textbook is aimed at improving the provision of care and health protection for workers and will be of use to both managers and health practitioners from a range of backgrounds, including but not limited to medicine, nursing, health services administration, and physical therapy.

independent health customer service: Technology and Global Public Health Padmini Murthy, Amy Ansehl, 2020-10-21 This book explores the pivotal role played by technology over the past decade in advancing global public health and health care. At present, the global community faces unprecedented healthcare challenges fueled by an aging population, rising rates of chronic disease, and persistent health disparities. New technologies and advancements have the potential to extend the reach of health professionals while improving quality and efficiency of service delivery and reducing costs within the public and the private health systems. The chapters highlight the barriers faced by the global healthcare workforce in using technology to promote health and human rights of communities: Role of Digital Health, mHealth, and Low-Cost Technologies in Advancing Universal Health Coverage in Emerging Economies Telehealth and Homecare Agencies Technology and the Practice of Health Education in Conflict Zones The Worldwide Digital Divide and Access to Healthcare Technology Technology for Creating Better Professional Teams to Strengthen Healthcare Systems Global Public Health Disaster Management and Technology As a resource on the evolution of technology as a valuable and integral component in the promotion and practice of public health and health care, with a focus on SDG 3 targets, Technology and Global Public Health should engage

students, instructors, practitioners, and other professionals interested in public health, universal health care, health technology, digital health, and health equity. Dr. Murthy has been a respected leader and mentor on scientific health-related matters within the UN system for many years. Her book develops a theoretical system connecting concepts that have coined global public health with the rapid development of technology, all with the focus to achieve Sustainable Development Goal number three, within the time frame set by World Leaders. - Henry L. Mac-Donald, Former Permanent Representative of Suriname to the United Nations

independent health customer service: Guide to federal employees health benefits plans for federal civilian employees , 1997

independent health customer service: mHealth Donna Malvey, Donna J. Slovensky, 2014-07-14 This book defines the phenomenon of mHealth and its evolution, explaining why an understanding of mHealth is critical for decision makers, entrepreneurs and policy analysts who are pivotal to developing products that meet the collaborative health information needs of consumers and providers in a competitive and rapidly-changing environment. The book examines trends in mHealth and discusses how mHealth technologies offer opportunities for innovators and entrepreneurs, those who often are industry first-movers with regard to technology advancement. It also explores the changing dynamics and relationships among physicians, patients, insurers, regulators, managers, administrators, caregivers and others involved in the delivery of health services. The primary focus is on the ways in which mHealth technologies are revising and reshaping healthcare delivery systems in the United States and globally and how those changes are expected to change the ways in which the business of healthcare is conducted. mHealth: Transforming Healthcare consists of nine chapters that addresses key content areas, including history (to the extent that dynamic technologies have a history), projection of immediate evolution and consistent issues associated with health technology, such as security and information privacy and government and industry regulation. A major point of discussion addressed is whether mHealth is a transient group of products and a passing patient encounter approach, or if it is the way much of our health care will be delivered in future years with incremental evolution to achieve sustainable innovation of health technologies.

independent health customer service: Guide to Federal Benefits for Certain Temporary Employees , 2010

independent health customer service: Guide to Federal Benefits for Federal Retirees and Their Survivors , 2010

independent health customer service: Guide to Federal Benefits for Federal Civilian Employees , 2010

Related to independent health customer service

News | The Independent | Today's headlines and latest breaking news The Independent is trusted by Americans across the entire political spectrum. And unlike many other quality news outlets, we choose not to lock Americans out of our reporting and analysis

INDEPENDENT Definition & Meaning - Merriam-Webster free, independent, sovereign, autonomous mean not subject to the rule or control of another. free stresses the complete absence of external rule and the full right to make all of one's own

INDEPENDENT Definition & Meaning | Independent definition: not influenced or controlled by others in matters of opinion, conduct, etc.; thinking or acting for oneself.. See examples of INDEPENDENT used in a sentence

INDEPENDENT | English meaning - Cambridge Dictionary INDEPENDENT definition: 1. not influenced or controlled in any way by other people, events, or things: 2. An independent. Learn more

The Independent - Wikipedia Launched in 1986, the first issue of The Independent was published on 7 October in broadsheet format. It was produced by Newspaper Publishing plc and created by Andreas Whittam Sm

What does an independent mean in politics? - CNN New CNN poll results identify five distinct types of independents

UK | The Independent The latest breaking news, comment and features from The Independent

The Independent | Latest news and features from US, UK and The Independent's view: A victory lap for Trump – but the beginning of the end for Netanyahu Comment: Marinated in the honey of hyperbole, Trump sat there and beamed

Americas | The Independent Mark Sanchez's mugshot revealed as ex-QB is booked after stabbing Explore news for you More news Independent TV indy100

Today's headlines and latest breaking news - The Independent The latest breaking news, comment and features from The Independent

News | The Independent | Today's headlines and latest breaking The Independent is trusted by Americans across the entire political spectrum. And unlike many other quality news outlets, we choose not to lock Americans out of our reporting and analysis

INDEPENDENT Definition & Meaning - Merriam-Webster free, independent, sovereign, autonomous mean not subject to the rule or control of another. free stresses the complete absence of external rule and the full right to make all of one's own

INDEPENDENT Definition & Meaning | Independent definition: not influenced or controlled by others in matters of opinion, conduct, etc.; thinking or acting for oneself.. See examples of INDEPENDENT used in a sentence

INDEPENDENT | English meaning - Cambridge Dictionary INDEPENDENT definition: 1. not influenced or controlled in any way by other people, events, or things: 2. An independent. Learn more

The Independent - Wikipedia Launched in 1986, the first issue of The Independent was published on 7 October in broadsheet format. It was produced by Newspaper Publishing plc and created by Andreas Whittam Sm

What does an independent mean in politics? - CNN New CNN poll results identify five distinct types of independents

UK | The Independent The latest breaking news, comment and features from The Independent

The Independent | Latest news and features from US, UK and The Independent's view: A victory lap for Trump – but the beginning of the end for Netanyahu Comment: Marinated in the honey of hyperbole, Trump sat there and beamed

Americas | The Independent Mark Sanchez's mugshot revealed as ex-QB is booked after stabbing Explore news for you More news Independent TV indy100

Today's headlines and latest breaking news - The Independent The latest breaking news, comment and features from The Independent

News | The Independent | Today's headlines and latest breaking The Independent is trusted by Americans across the entire political spectrum. And unlike many other quality news outlets, we choose not to lock Americans out of our reporting and analysis

INDEPENDENT Definition & Meaning - Merriam-Webster free, independent, sovereign, autonomous mean not subject to the rule or control of another. free stresses the complete absence of external rule and the full right to make all of one's own

INDEPENDENT Definition & Meaning | Independent definition: not influenced or controlled by others in matters of opinion, conduct, etc.; thinking or acting for oneself.. See examples of INDEPENDENT used in a sentence

INDEPENDENT | English meaning - Cambridge Dictionary INDEPENDENT definition: 1. not influenced or controlled in any way by other people, events, or things: 2. An independent. Learn more

The Independent - Wikipedia Launched in 1986, the first issue of The Independent was published on 7 October in broadsheet format. It was produced by Newspaper Publishing plc and created by Andreas Whittam Sm

What does an independent mean in politics? - CNN New CNN poll results identify five distinct

types of independents

UK | The Independent The latest breaking news, comment and features from The Independent
The Independent | Latest news and features from US, UK and The Independent's view: A victory lap for Trump - but the beginning of the end for Netanyahu Comment: Marinated in the honey of hyperbole, Trump sat there and beamed

Americas | The Independent Mark Sanchez's mugshot revealed as ex-QB is booked after stabbing
Explore news for you More news Independent TV indy100

Today's headlines and latest breaking news - The Independent The latest breaking news, comment and features from The Independent

Related to independent health customer service

Independent Health ranks high on customer satisfaction index (Buffalo News4mon)

Independent Health was ranked the second-highest health plan for member satisfaction in the New York region in J.D. Power's latest survey. Amherst-based Independent Health received a score of 631 on a

Independent Health ranks high on customer satisfaction index (Buffalo News4mon)

Independent Health was ranked the second-highest health plan for member satisfaction in the New York region in J.D. Power's latest survey. Amherst-based Independent Health received a score of 631 on a

Independent Health cuts 66 Buffalo jobs (WGRZ12mon) The workforce realignment, being announced Oct. 17, follows a comprehensive review at the Amherst-based health plan in response to ongoing financial pressures. According to an internal memo with

Independent Health cuts 66 Buffalo jobs (WGRZ12mon) The workforce realignment, being announced Oct. 17, follows a comprehensive review at the Amherst-based health plan in response to ongoing financial pressures. According to an internal memo with

Back to Home: <https://staging.devenscommunity.com>